

Due to the COVID-19 pandemic, and in order to protect the safety of our membership, staff and instructors, the IDEOA Conference has been rescheduled to **August 26-28, 2020** at the Embassy Suites in East Peoria, Illinois. Fortunately, we have been able to reschedule all of our same speakers and instructors.

We are working to make this transition as seamless as possible for our attendees and vendors. All attendee/vendor registrations and fees will carry over to the August conference.

If you had reservations at the Embassy Suites, the Par-A-Dice Hotel and Casino, or the Hotel Pere Marquette: Your reservations have been moved to the respective August dates. You should be receiving confirmation emails from the hotel confirming the new dates. If you have not received an email confirming your new dates, you will need to contact the hotel directly to make certain your reservation was cancelled and moved.

If you had reservations at the Holiday Inn: The block reservations have been cancelled but are not being automatically re-booked. Attendees need to make new reservations, and a link will be posted on our website on the "Conference" page. "IDE" is the IDEOA group code.

If you made reservations at Hampton Inn: The block reservations have been cancelled but are not automatically being re-booked. Attendees will need to make new reservations

If you made reservations at the contracted hotels outside of the reserved IDEOA room block, or made reservations at other hotels, you will need to individually move the reservations. Hotels will be liberal about your ability to modify reservations.

Those wanting to cancel their hotel reservations completely should do so by contacting the respective hotel.

Registered attendees not able to attend the August 26-28, 2020 conference should email IDEOAmail@gmail.com to request a refund of registration fees. As a reminder, if an agency has registered an officer who can no longer attend the conference, the agency may substitute the name of a new attendee to replace the original registrant.

We appreciate your patience during this process and look forward to your attendance at our Conference!